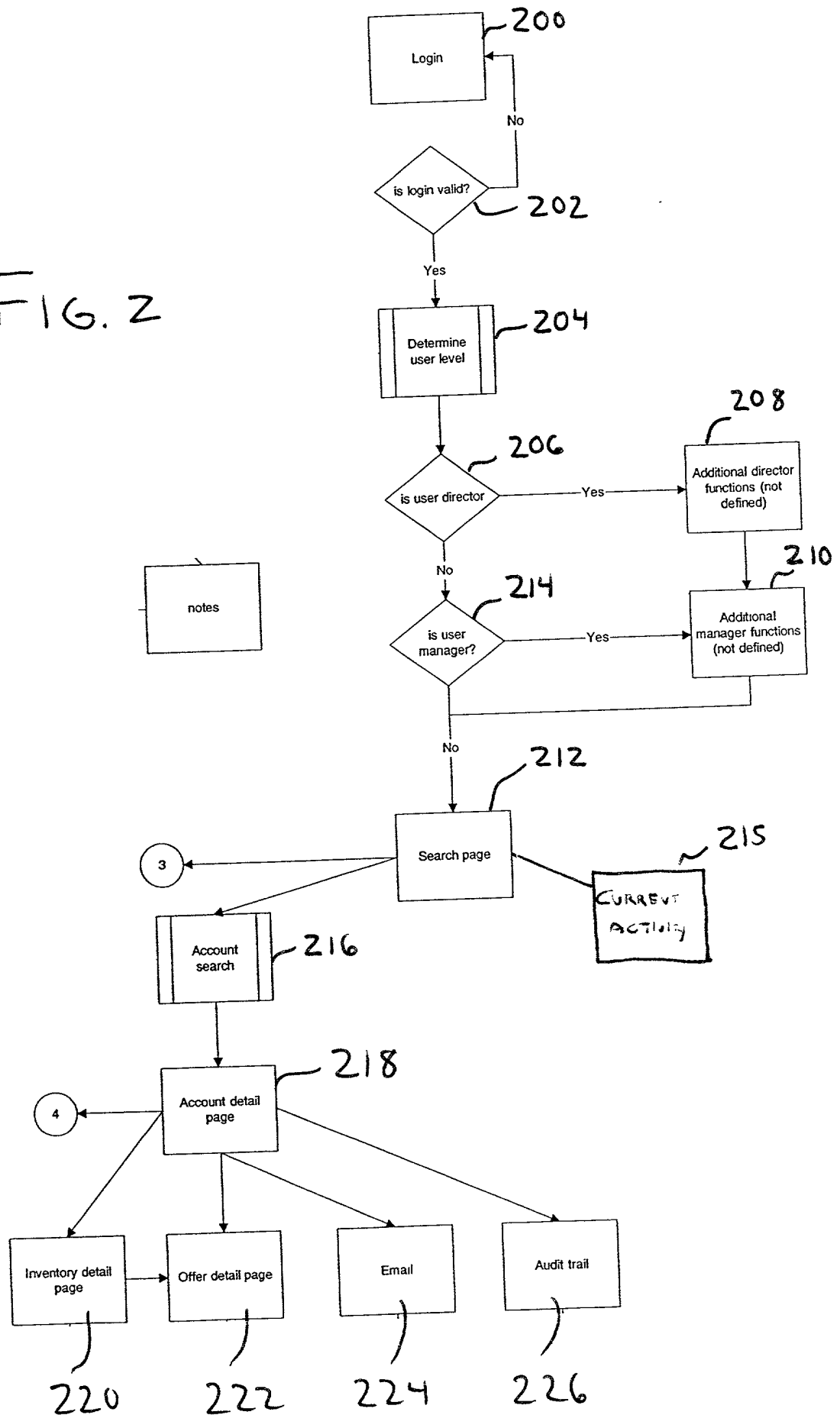


FIG. 1

FIG. 2



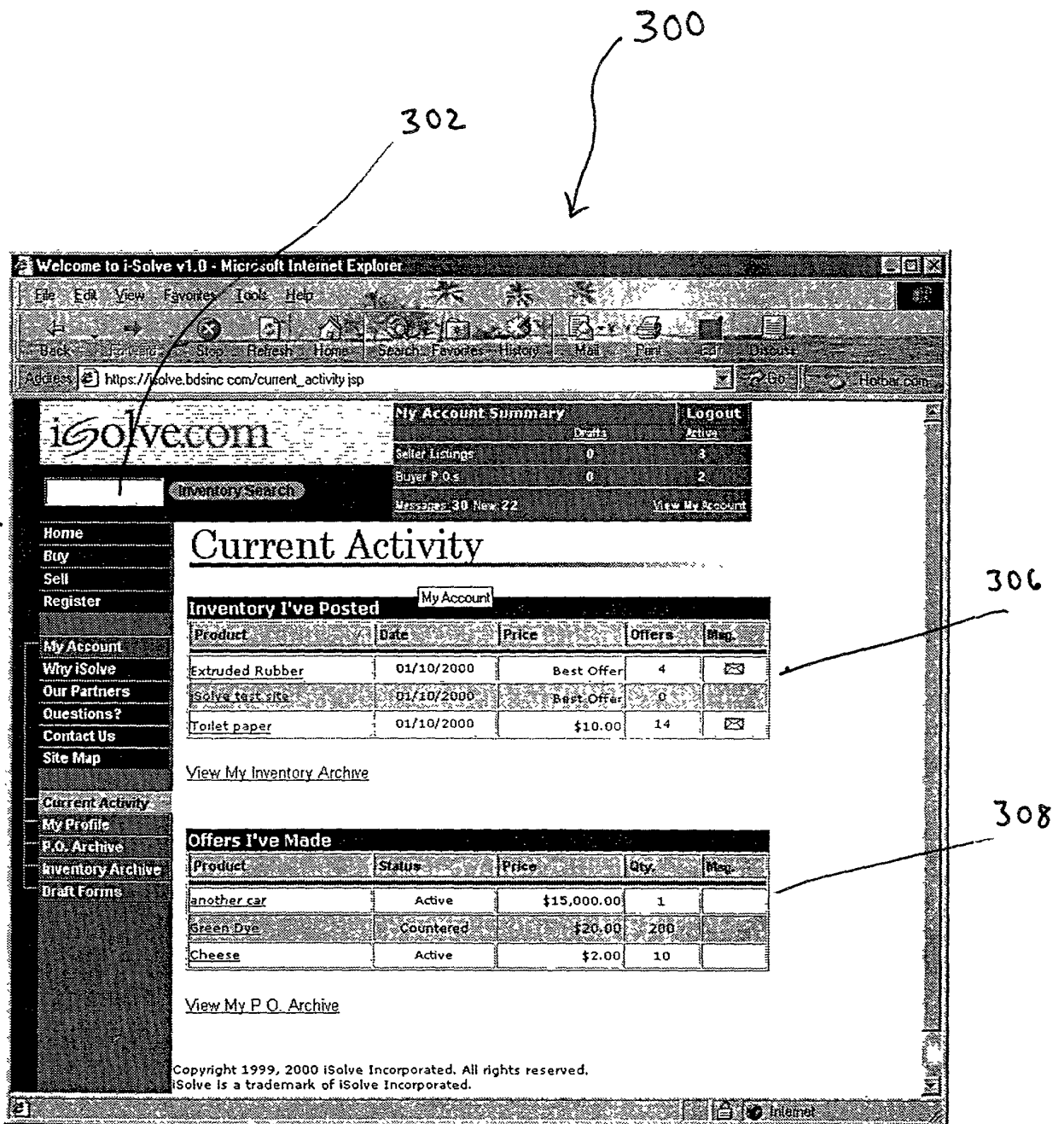


FIG. 3

400

402

The screenshot shows a web browser window with the title bar 'Internet Explorer' and the address bar 'http://localhost:10001/pp/icon/CSIndex.jsp?formState=0'. The main content area is titled 'Customer Service Pages' and contains two main sections: 'Account Search' and 'Ticket Search'. The 'Account Search' section includes fields for Account Number, First Name, Last Name, Username, Buying Status (Pending), Selling Status (Pending), Company Name, State/Province (Alabama), Country (USA), Zip/Postal Code, Account Type (Individual), Purchase Order Number, and Inventory Listing Number. A 'Search' button is located below these fields. The 'Ticket Search' section includes fields for First Name, Last Name, Ticket Category (Inventory), Ticket Status (Open), Ticket Number, and Employee. It also has 'Search' and 'New Ticket' buttons. The right side of the page is titled 'Account Summaries' and contains the text 'Summaries of accounts that meet the search criteria will appear here.' The browser's status bar at the bottom shows 'Document Done'.

Customer Service Pages		CSR Name:
Account Search	Account Summaries	
Account Number: <input type="text"/>	Summaries of accounts that meet the search criteria will appear here.	
First Name: <input type="text"/>		
Last Name: <input type="text"/>		
Username: <input type="text"/>		
Buying Status: <input type="text" value="Pending"/>		
Selling Status: <input type="text" value="Pending"/>		
Company Name: <input type="text"/>		
State/Province: <input type="text" value="Alabama"/>		
Country: <input type="text" value="USA"/>		
Zip/Postal Code: <input type="text"/>		
Account Type: <input type="text" value="Individual"/>		
Purchase Order Number: <input type="text"/>		
Inventory Listing Number: <input type="text"/>		
<input type="button" value="Search"/>		
Ticket Search		
First Name: <input type="text"/>		
Last Name: <input type="text"/>		
Ticket Category: <input type="text" value="Inventory"/>		
Ticket Status: <input type="text" value="Open"/>		
Ticket Number: <input type="text"/>		
Employee: <input type="text"/>		
<input type="button" value="Search"/> <input type="button" value="New Ticket"/>		

404

FIG. 4

406

Customer Service Pages

CSR Name:

Account Search

Account Number:

First Name:

Last Name:

Username:

Pending Status: ☒ Pending

Calling Status: ☒ Pending

Company Name:

State/Province:

Country:

Zip/Postal Code:

Account Type: ☒ Individual

Purchase Order Number:

Inventory Listing Number:

Ticket Search

First Name:

Last Name:

Ticket Category: ☒ INVENTORY

Ticket Status: ☒ OPEN

Ticket Number:

Employee:

This area will display all Inventory, Orders, Accounts, etc. that are currently in the PENDING status.

FIG. 5

406a

Welcome to i-Solve v1.0 - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Delete

Address: https://isolve.bdsinc.com/inventory_board.jsp?where=myacct&invId=1641

isolve.com

Inventory Search

My Account Summary

	Drafts	Active
Seller Listings	0	3
Buyer P.O.s	0	2
Messages: 30 New: 22		View My Account

Logout

Home

Buy

Sell

Register

My Account

Why iSolve

Our Partners

Questions?

Contact Us

Site Map

Current Activity

My Profile

P.O. Archive

Inventory Archive

Draft Forms

Current Offers

The box below lists all of the orders received for this inventory item. Your negotiations with potential buyers are captured and filed in the Talk Box. To see a history of your negotiations with a particular buyer, follow the (View Details) links

Refer to [Questions?](#) section for a full description of inventory status codes

Item: Extruded Rubber

Quantity Available: 300

Asking Price: Best Offer

Offers For Extruded Rubber

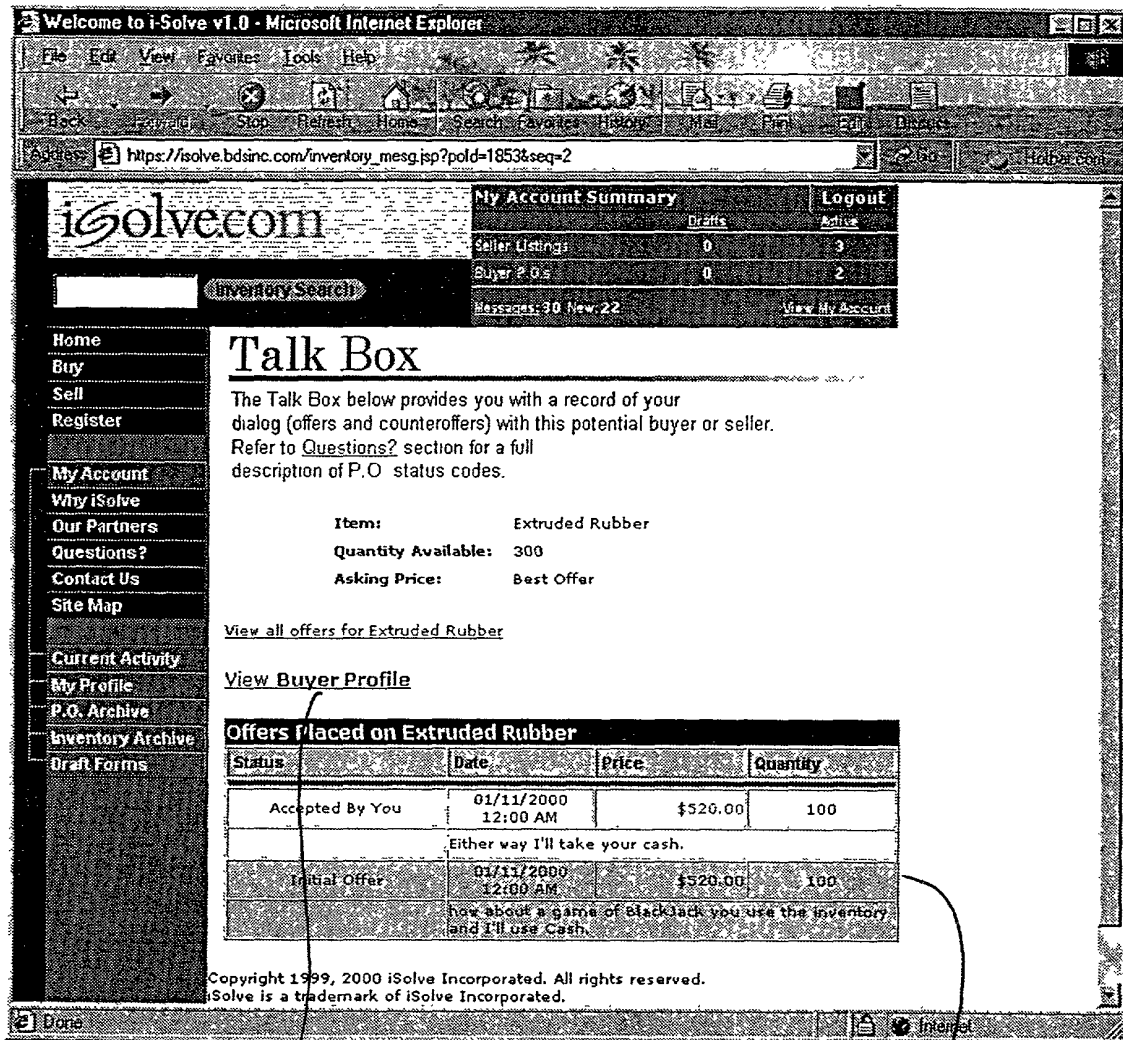
Status	Date	Price	Quantity	Msg.
Accepted (View Details)	01/11/2000	\$520.00	100	
Open (View Details)	01/11/2000	\$5.67	100	
Open (View Details)	01/12/2000	\$0.00	100	✉
Open (View Details)	01/12/2000	\$1,254.00	189	✉

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Done Internet

702

Fig. 7



804

FIG 8

802

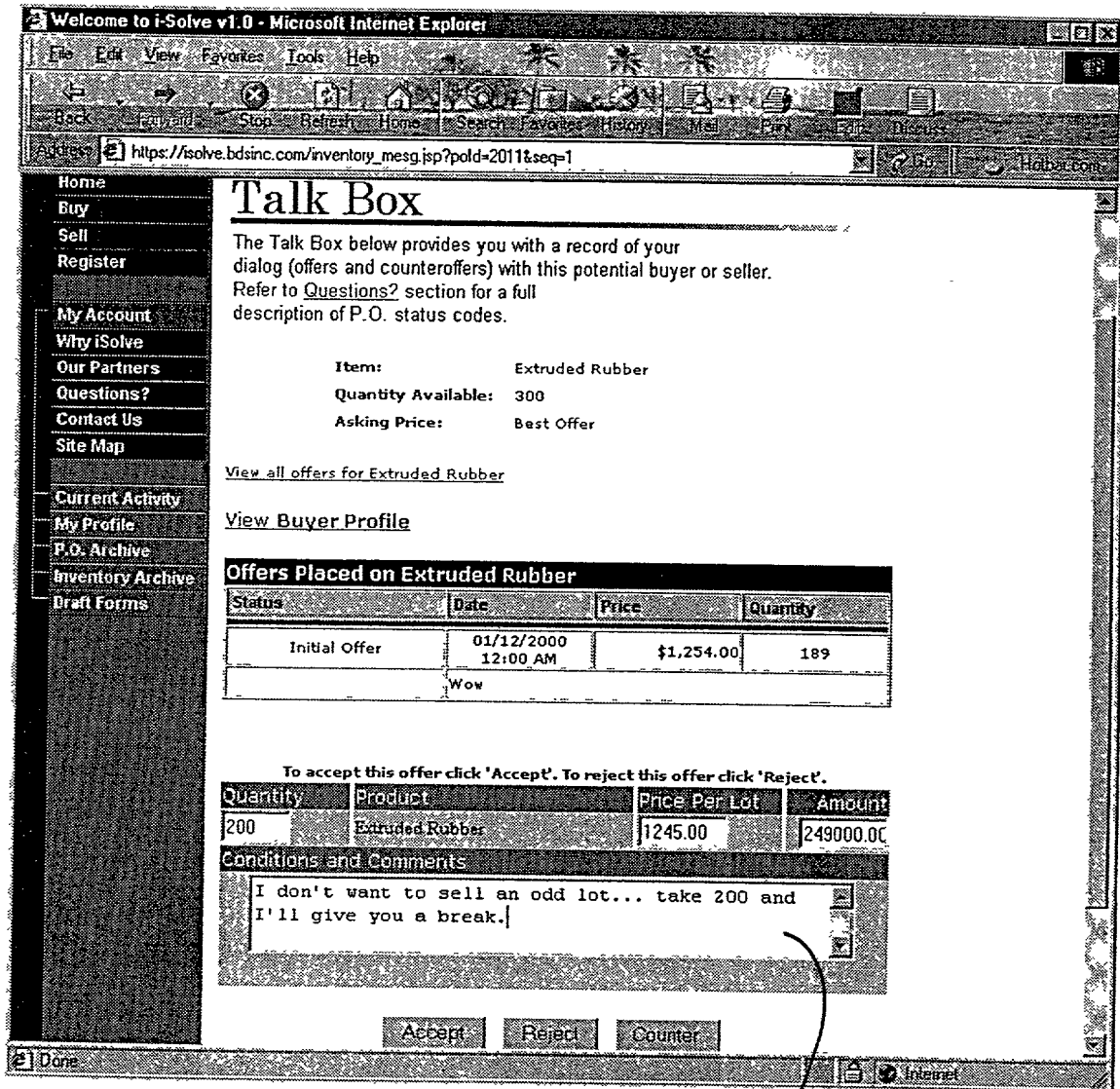


FIG. 9

902